



## PUBLIC SERVICE ANNOUNCEMENT

---

Date: January 16, 2026  
To: Media Outlets  
From: Sandy G. Smith, Assistant Finance Director  
Re: Water Office Update

---

The City of Big Spring Water Office computer system is now up and running, and online water utility payments can be made as follows:

1. Online with a credit/debit card at <https://www.municipalonlinepayments.com/bigspri.../utilities>
2. Via the automated phone system with a debit or credit card by calling 833-227-1752.

Water Office staff are available by phone during normal business hours; however, the office is currently closed to the public due to high winds, which pose a safety hazard at the main entrance.

We appreciate the public's patience and understanding. Updates will be provided as conditions change. If you have any questions, please contact the Finance Department at 432-264-2514.